

YOUR ZOIPER PC APP INSTALLATION & SET-UP GUIDE



Before you start take note of your Personal App details on the email this guide was attached to as you will need them.



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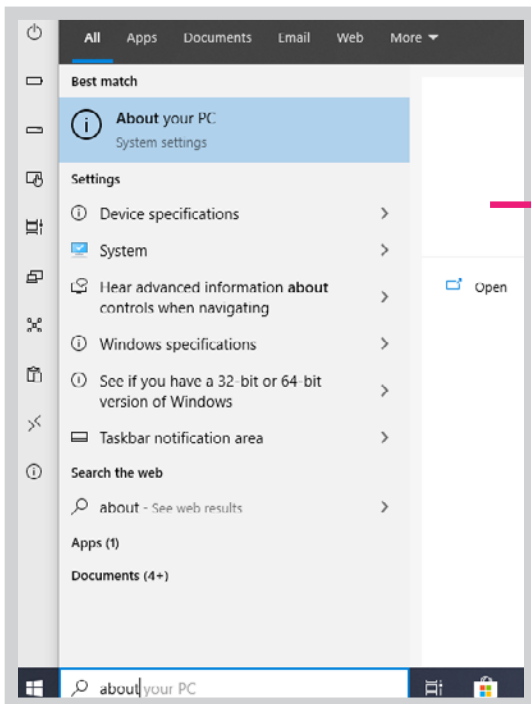
If you require any further information please email support@jibbajabba.uk.com

YOUR ZOIPER PC APP INSTALLATION GUIDE

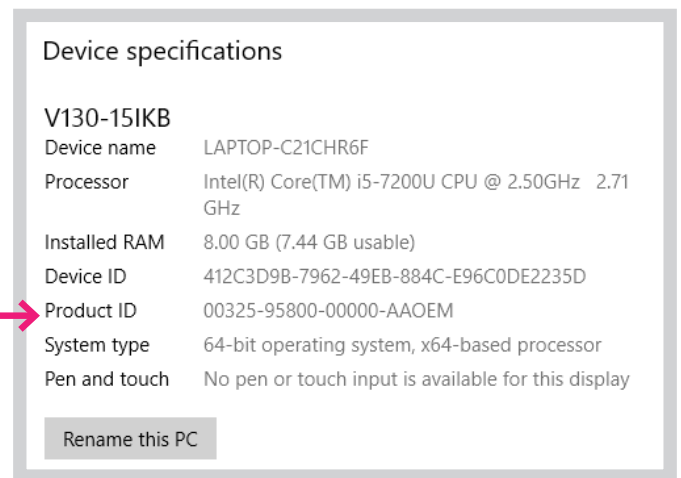


ZoIPER PC Installation

Navigate to 'About your PC' in the computer. To do this start typing in the search window as below and as the About your PC 'I' icon appears as below click into it.



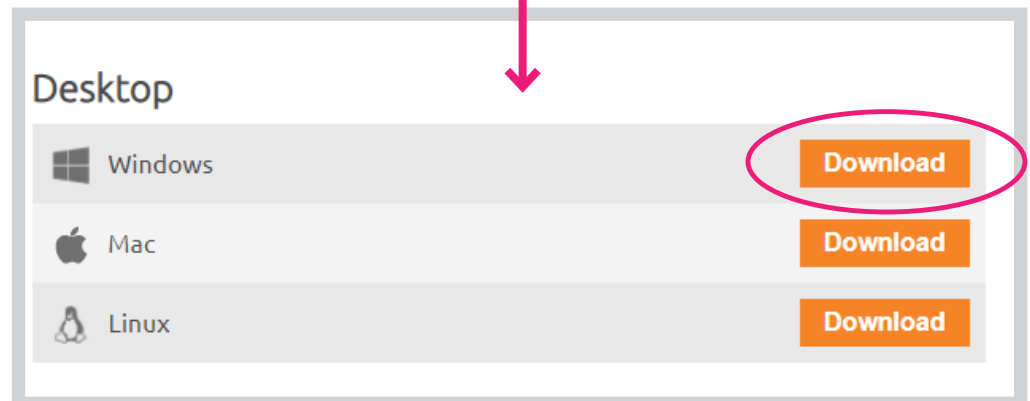
Once open check the settings in this screen



Check your 'system type' and make a note if the system is 32 or 64-bit operating system and write it down. This will be needed later.

Go to <https://www.zoiper.com/en/voip-softphone/download/current>

Download the correct desktop version by clicking the orange download button next to your required software version (viewed as below)



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Select the 'Free' version

The screenshot shows three pricing tiers:

- Free (€0):** Basic functionality for occasional use, non-commercial use only. Includes a 'Download' button circled in red.
- Premium (€49.95):** Business functionality for the power user. Includes a 'Purchase' button.
- Custom On demand:** Fully customized solutions according to your specs. Includes a 'Contact us' button.

A separate window should open (if it doesn't click your browser doesn't have a pop-up blocker enabled) and the download should automatically start

Your download will start automatically in 0 seconds...

[Click here if it doesn't](#)

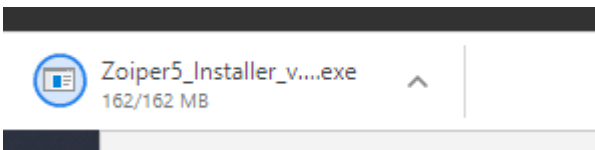
[Buy](#)

[Click here for download / installation instructions.](#)

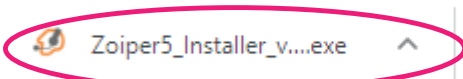
non-commercial use only

If it doesn't automatically download, then click to download where it states in **orange**

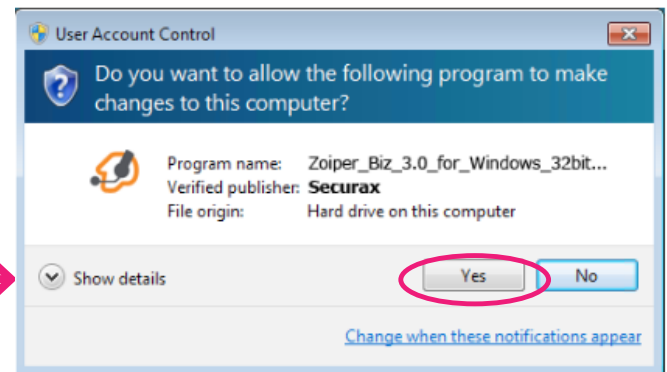
The download should appear in the bottom left of your browser window showing its downloading



Once complete it should show as below

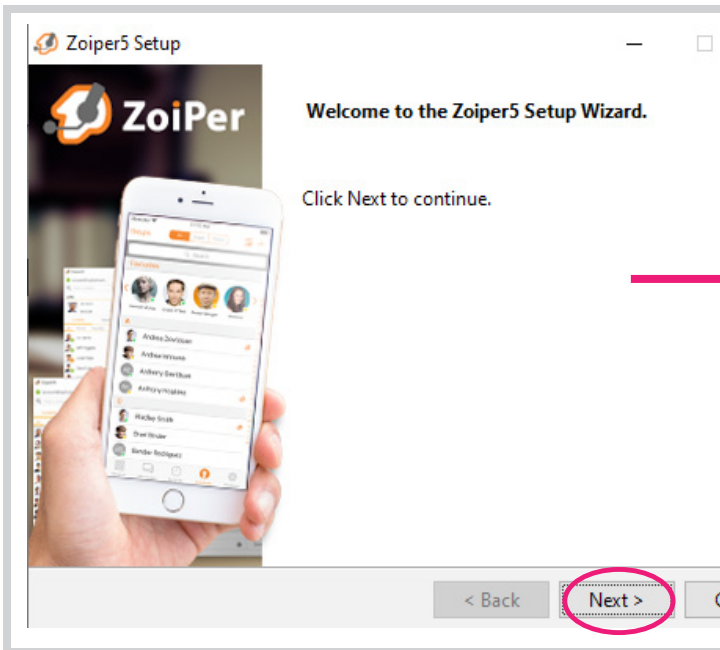


Click the icon to run the program.

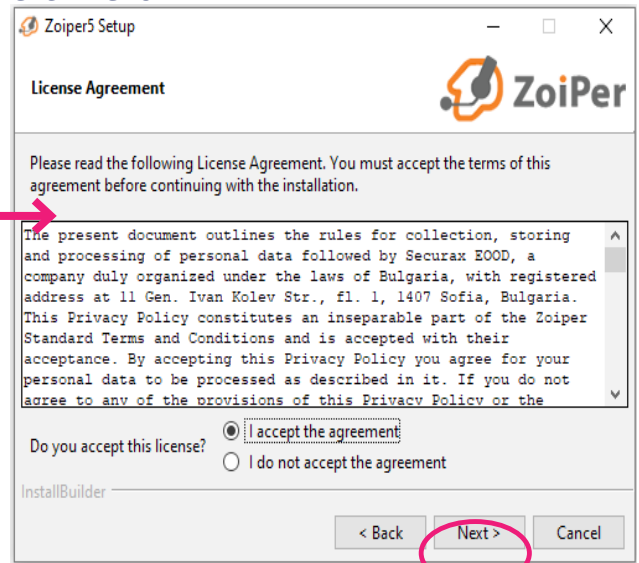


A verification prompt will appear (as above). **Click Yes to install**

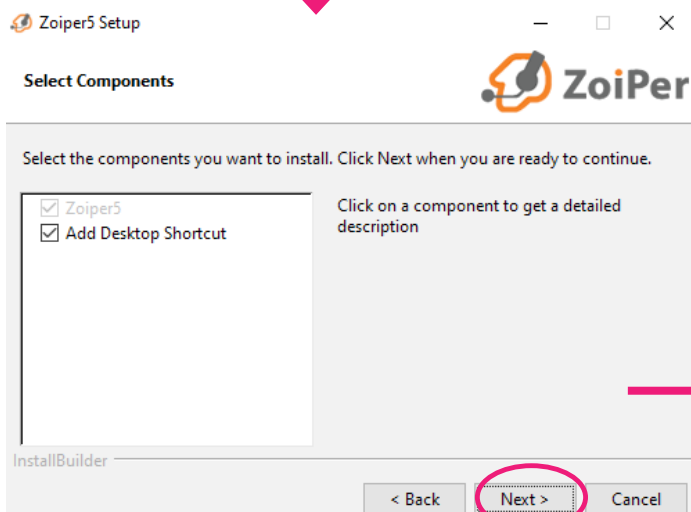
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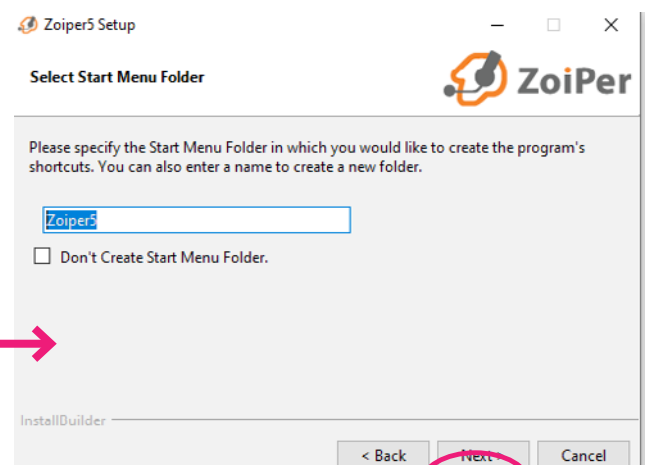
Change to 'I Accept the agreement' and
Click Next



Click Next >

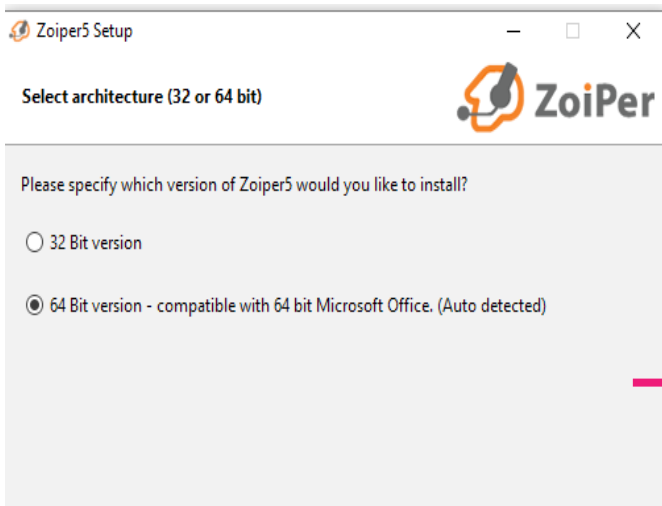


the program and **Click Next**

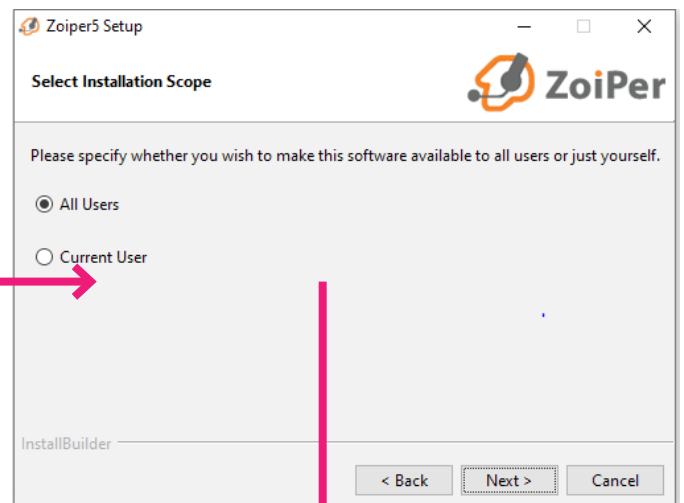


Make sure 'Add Desktop Shortcut' is 'ticked' and
Click Next > Leave as 'Zoiper5' so its easy to find

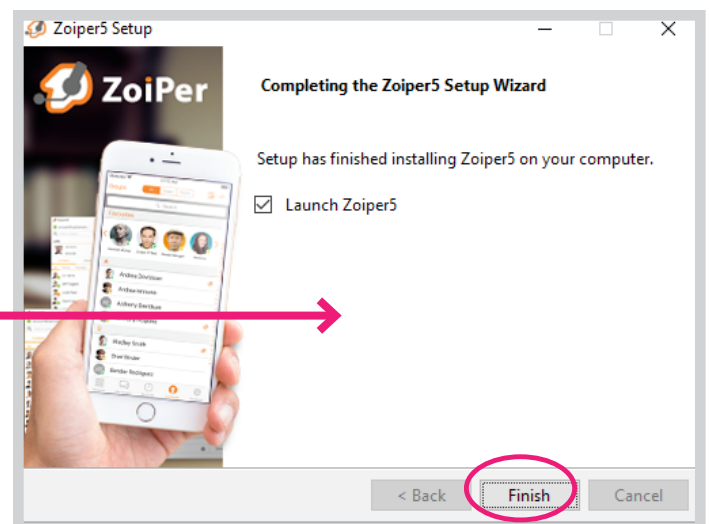
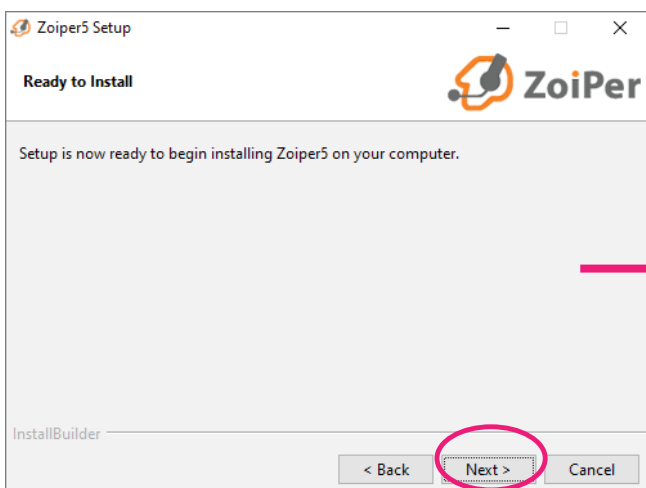
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Make installation available to 'All users' and
Click Next >



Select correct 'Windows version' (it may auto detect this, if not refer to what you wrote down at the start)



Click Next > Zoiper will now install.

Make sure box is ticked to 'Launch Zoiper 5'
Click Finish >

YOUR ZOIPER PC APP SET-UP GUIDE



ZoIPER PC Setup

Launch the Zoiper app.

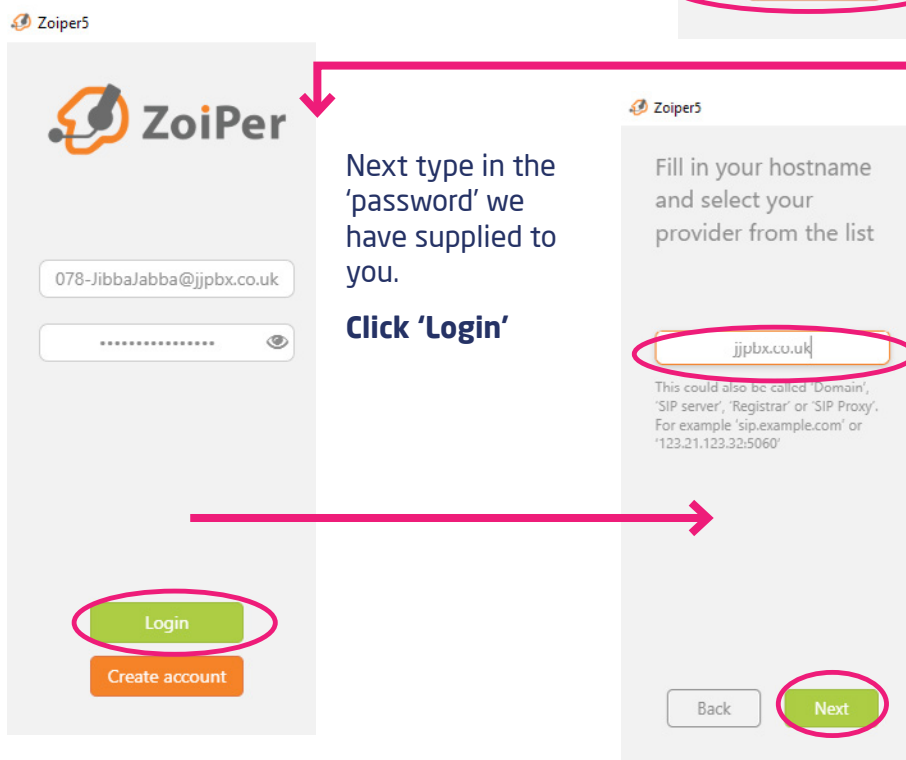


On the next page type the 'AUTH NAME' you have been given in the top box and add the following at the end of it: @jjpbx.co.uk

Please make sure you are typing the AuthName we supplied! Then on the end of this add @jjpbx.co.uk

So on the top line it will read YourAuthName@jjpbx.co.uk (it will not be this) It should read something like 201-BARNS001@jjpbx.co.uk or similar (see below)

Click to [Continue as a Free user](#)



Next type in the 'password' we have supplied to you.

Click 'Login'

On this next page **your 'hostname' should already be filled in. If not please type jjpbx.co.uk in the box and click 'Next'**

On the next screen, please type in your 'Auth Name' again (this was supplied to you in the email) and the domain again, **which again is jjpbx.co.uk**

Click 'next'

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Zoiper5

Optional
Authentication and
Outbound proxy

078-JibbaJabba

jjpbx.co.uk

For example 'sip.example.com' or
'123.21.123.23'

*If your VoIP provider or office PBX does
not require these additional settings
click '**Skip**' to continue

Back

Next

Click 'next'

Zoiper5

Please wait, we are
testing possible
configurations

- SIP TLS PRO
- SIP TCP Not found
- SIP UDP** Found
- IAX UDP Not found

Back

Next

**Choose your
configurations.**

If working outside
the UK **please
select 'SIP TLS'
'nothing else will
work!**

Click next

Your account should
now be set up. = and
ready to use

You have completed your ZoIPER PC Setup



If you require any further information please email
support@jibbajabba.uk.com