YOUR ZOIPER MAC APP
INSTALLATION & SET-UP GUIDE

Before you start take note
of your Personal App details on
the email this guide was
attached to as you will need them.

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Jibba Jabba ™

If you require any further information please email
support@jibbajabba.uk.com

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INSTALLATION GUIDE

ZoIPER MAC: Before you begin

Before you download and install ZoIPER for your Mac you must first make sure your Mac is set to allow Installation of apps from identified developers.

First click on the search icon (magnifying glass icon)in the top right of your finder

Type 'system' into it
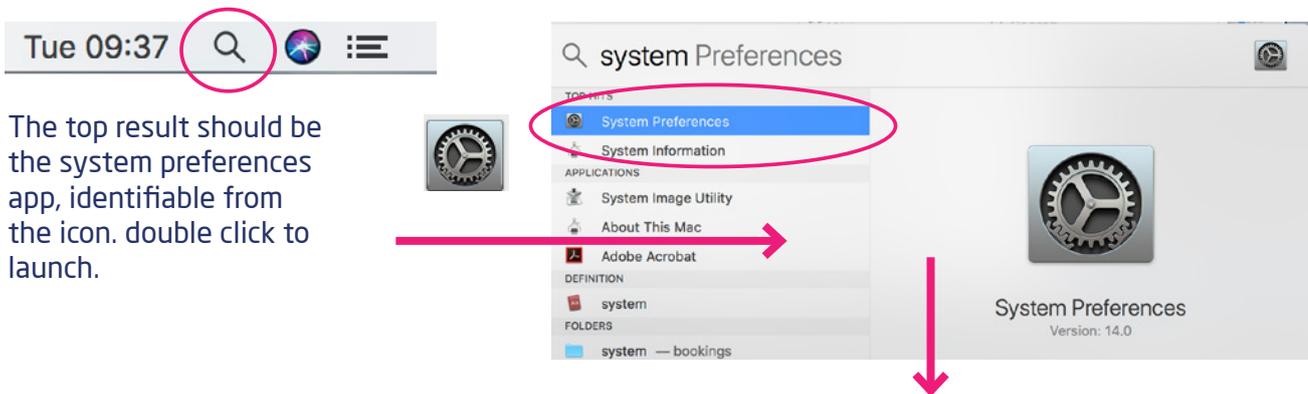
The top result should be the system preferences app, identifiable from the icon. double click to launch.
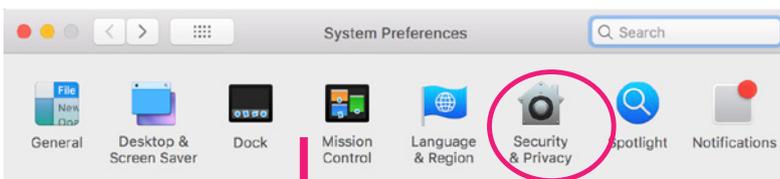
Click the security and privacy icon. You may need to click on the padlock to unlock this part. so type in your mac's user name and admin password to do so when required.
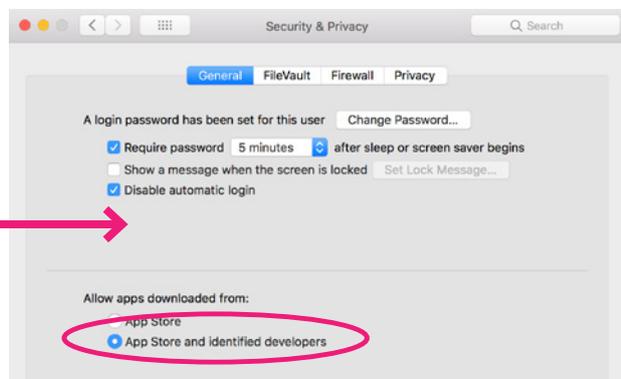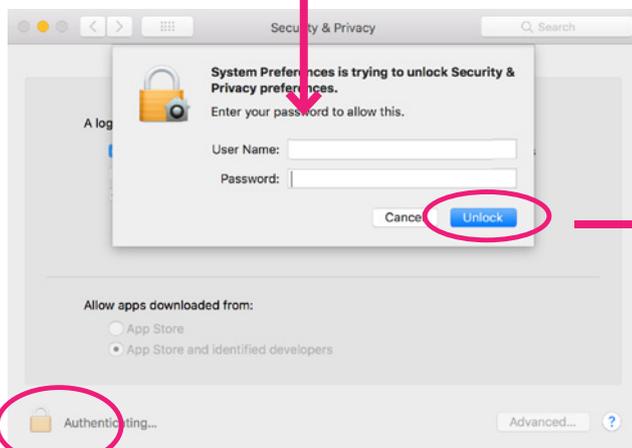
Make sure 'App Store and Identified Developers' is highlighted. Click the padlock to lock in the change and once done quit System Preferences

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ZoIPER MAC Installation

Go to https://www.zoiper.com/en/voip-softphone/download/current
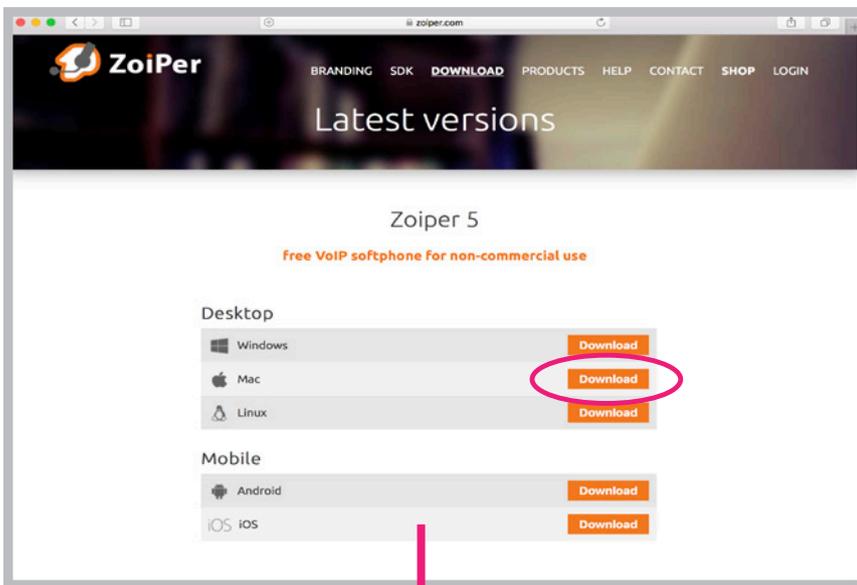
Download the correct desktop version by clicking the orange download button next to your required software version (viewed as below)

Select the 'Free' version

The download window should open (if it doesn't check your browser doesn't have a pop-up blocker enabled) and the download should automatically start

If it doesn't automatically download, then click to download where it states in **orange**

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You should now have the downloaded 'pkg' file ready for installation
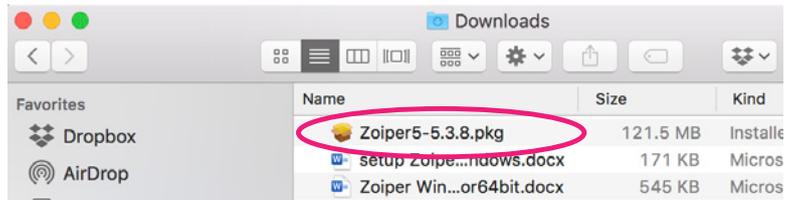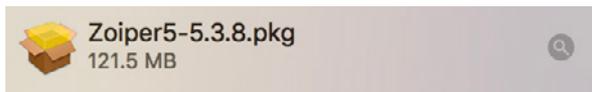
Double click the pkg file to open the installation window then click 'continue'

Click 'install' You may also need to type in your MAC's administrator password, next click Install Software
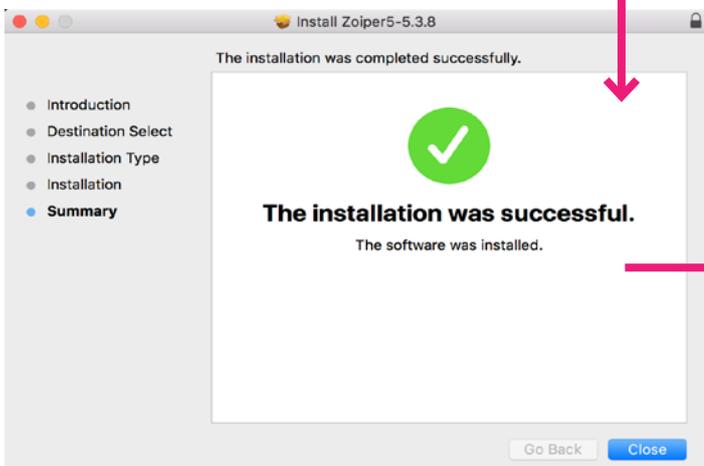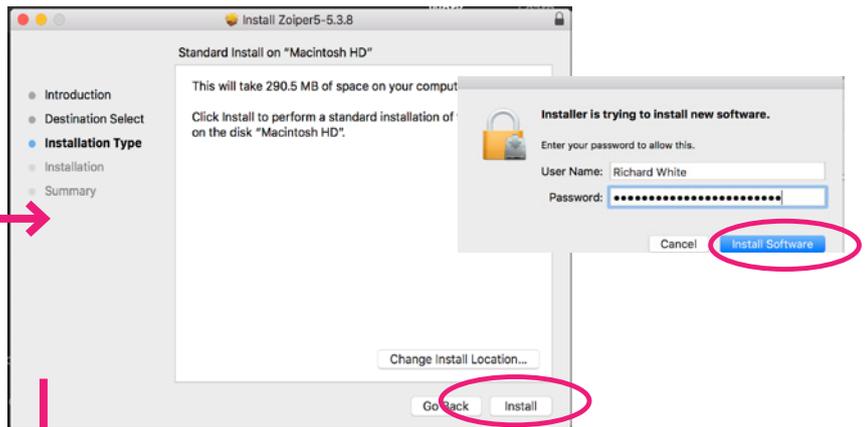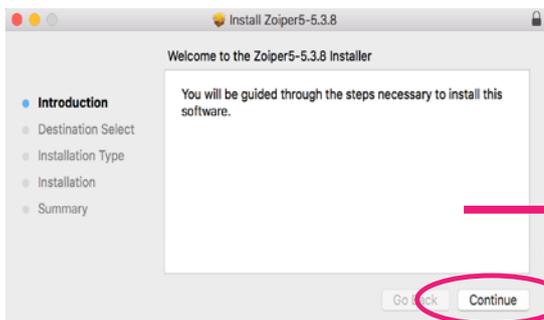
After successful installation is complete you can click 'move to trash' as the installation is complete and you are done with the installer.

ZoIPER MAC Setup

Launch the Zoiper app.

Click to Continue as a Free user
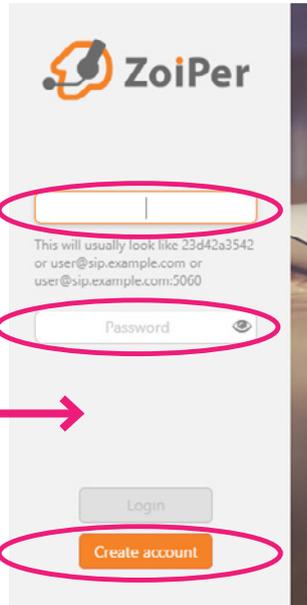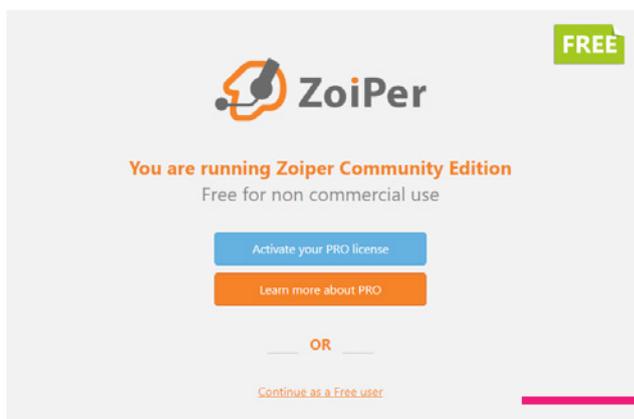
On the next page type the 'AUTH NAME' you have been given in the top box and add the following at the end of it: @jjpbx.co.uk

Please make sure you are typing the AuthName we supplied! Then on the end of this add @jjpbx.co.uk

So on the top line it will read YourAuthName@jjpbx.co.uk (it will not be this) It should read something like 201-BARNS001@jjpbx.co.uk or similar (see below)

Next type in the 'password' we have supplied to you.

Click 'Login'

On this next page **your 'hostname' should already be filled in. If not please type jjpbx.co.uk in the box and click 'Next'**

On the next screen, please type in your 'Auth Name' again (this was supplied to you in the email) and the domain again, **which again is jjpbx.co.uk**

Click 'next'

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☑ *Optional*
Authentication and
Outbound proxy

078-JibbaJabba

jjpbx.co.uk

For example 'sip.example.com' or
'123.21.123.23'

*If your VoIP provider or office PBX does
not require these additional settings
click **'Skip'** to continue

Back | Next

Click 'next'

Please wait, we are
testing possible
configurations

○ SIP TLS | **PRO**
○ SIP TCP | Not found
● **SIP UDP** | Found
○ IAX UDP | Not found

Back | Next

Tick the
Authentication and
Outbound proxy box

**Choose your
configurations.**

If working outside
the UK **please
select 'SIP TLS'
'nothing else will
work!**

Click next

Your account should
now be set up.= and
ready to use

You have completed your ZoIPER MAC Setup

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